May 29, 2018

TRAINING MANAGER

Position Description:

- Manage the activities and the performance of the Training Department.
- 2. Manage, coach and lead an internal team.
- 3. Develop, maintain and deliver sales training programs.
- 4. Develop, maintain and deliver an orientation program for agents.
- 5. Develop, maintain and deliver personal, commercial and farm lines training programs for agents.
- 6. Help develop and rollout new product line material.
- 7. Implement a training schedule and help manage organization of sessions/workshops.
- 8. Use and apply computer-based learning tools and methods to programs. Use creative techniques in blending different elearning strategies with traditional training methods to maximize learning.
- 9. Organize and develop training manuals, reference library, testing and evaluation procedures, multimedia visual aids, and other education materials.
- Create evaluations of training to be provided after all sessions, tracking effectiveness and making recommended refinements to programs.
- 11. Assist District Managers in developing and delivering materials for local training classes.
- 12. Assist in ensuring compliance and filing of CE credits for course material being used by the company.
- 13. Deliver presentations at agency or company meetings.
- 14. Other duties as assigned.

Qualifications:

- 1. Three years of multi-line property & casualty insurance sales experience required.
- 2. Current Wisconsin P&C and L&H insurance licenses or willingness to obtain within first six months in the position.
- 3. Training experience in an insurance setting desirable.
- 4. Demonstrated strong leadership and management skills and the ability to collaborate effectively with colleagues.
- 5. Demonstrated skills as a trainer.
- 6. Superior communication skills.
- 7. Ability to seek out new and better ways to train and deliver training material.
- 8. Demonstrated analytical and organizational skills.
- 9. Must be able to work independently.
- 10. Multi-line P&C underwriting or claims experience helpful.
- 11. Ability to efficiently and accurately operate a personal computer using MS Office Suite (Word, Excel and Power Point).
- 12. Available for overnight travel.

How to Apply: Contact Mark Schuster, Director Human Resources

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