

JOB POSTING

March 3, 2020

CLAIMS ASSISTANT – NE10

Position Description:

1. Take loss reports from customers over the phone.
2. Sorts the claims mail and distributes to the adjusters.
3. Reviews the unassigned medical bills in the automated bill review process and requests additional information if necessary.
4. Applies subrogation and other recoveries to the claim file.
5. Receives and reviews the REAP Waiver of Premium disability reports and makes coverage determinations.
6. Pays invoices on claim files requested by the adjusters.
7. Processes the payments on the installment agreement claim files and refers to the subrogation attorney as necessary.
8. Sends letters to providers/ requesting medical records/itemized bills.
9. Scans documents to claim files.
10. Answers general work comp inquiry calls from outside callers.
11. Assists claims legal when needed.
12. Other duties as assigned.

Qualifications:

1. Six months of office experience preferably in property & casualty insurance.
2. Proficient and accurate keyboarding skills.
3. Ability to operate a personal computer and proficient in the use of Microsoft Office Suite including Excel and Word.
4. Basic math and bookkeeping skills.
5. Ability to keep information confidential.
6. Effective communications skills.
7. Demonstrated ability to work independently.
8. Knowledge of RMIC computer systems a plus.

How to Apply: CONTACT MARK SCHUSTER, DIRECTOR HUMAN RESOURCES

MSCHUSTER@RURALINS.COM OR (608) 828-5404

Rural Mutual Insurance Company

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