JOB POSTING

April 16, 2021

Organizational Development Manager

Position Description:

- Provide leadership for workforce development initiative using knowledge of performance consulting, project management, training, communication, change management and employee/team development strategies to enable high employee engagement and drive individual performance.
- 2. Build and sustain lasting relationships with business leaders to generate a deep understanding of business demands.
- 3. Provide customized and practical HR solutions to people challenges. Research best practices; provide recommendations and support execution of strategies.
- 4. Coach leaders, managers, and supervisors to enhance individual leadership abilities, relationships among teams/individuals, interpersonal communications and performance management.
- 5. Partner with leaders, managers, and supervisors in assessing team strengths and opportunities for improvement. Create action plans to help managers in developing and aligning employees to operate as high performers.
- 6. Assist leaders, managers, and supervisors in identifying and developing career path programs for employees that aid in the succession planning process.
- 7. Provide oversight and delivery of employee and leader development programs that aid in growing employee and leader team's effectiveness and drives business outcomes.
- 8. Identify solutions to make managers and supervisors better leaders; provide coaching and feedback to existing manager, supervisor, and leadership team.
- Set direction, manage and provide leadership over the design, development and delivery of new team member and leader on-boarding programs. This includes new team member orientation and new supervisor on-boarding.
- 10. Lead the design, delivery approach and coordination of supervisory development initiatives.
- 11. Develop programs that prepare and develop hi-potential employees for future leader roles or key individual contributor roles.
- 12. Provide leadership and set direction in the best design, delivery approach and curriculum method utilizing a variety of media and delivery challenges effectively throughout the organization.
- 13. Work in consultative partnership with subject matter experts and business leaders on designing and delivering high-impact training curriculum for new and on-going business initiatives throughout the organization.
- 14. Create relevant surveys that help evaluate the effectiveness of training and identify ways to enhance efficiency and adaptability within the organization.
- 15. Report on results and effectiveness of programs and initiatives.
- 16. Other duties as assigned.

Qualifications:

- Bachelor's degree in Organizational Development, Business Administration or Human Resources Management or equivalent work experience.
- 2. Minimum of five years of increasingly responsible Organizational Development experience including coaching and developing leaders.
- 3. Professional Human Resources Certification (PHR) or Society of Human Resources Management Certified Professional (SHRM-CP) preferred.
- 4. Coaching certification preferred.
- 5. Demonstrated ability to succeed in a fast-paced environment, working on multiple projects with constantly changing priorities and deadlines.
- 6. Demonstrated ability to build trusting working relationships and credibility with employees and leaders with all levels in diverse functional areas throughout the organization.
- 7. Ability to influence leaders and business areas indirectly to achieve results towards desired outcomes.
- 8. Advanced level consulting skills and ability to support performance improvement by working with internal customers in a performance-consulting role.
- 9. Strong interpersonal communication, outstanding ability to influence and build relationships, and creative problem-solving skills.
- 10. Ability to analyze human resources and organizational information and make logical recommendations.
- 11. Ability to apply principles and practices of adult and workplace learning.
- 12. Strong facilitation and presentation skills with groups of all sizes
- 13. Project management skills with a proven ability to lead large scale projects and act as a strong project team member.
- 14. Strong emotional intelligence, "can do" mentality and a creative approach to problem solving.
- 15. Attention to detail in establishing priorities, completing assignments and meeting deadlines.
- 16. Excellent oral and written communication skills.
- 17. Demonstrated analytical, accuracy, and problem-solving skills.
- 18. Personal computer proficiency with Microsoft Office Suite and internet.
- 19. Experience developing, conducting and evaluating programs designed to align employee and departmental performance with organizational goals.
- 20. Knowledge of insurance company operations helpful

How to Apply: Contact Mark Schuster, Director Human Resources

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