July, 2022

## **Underwriting Technician – Personal Lines - NE13**

## Position Description:

- Review all homeowners and personal auto new business submissions for accuracy and acceptability within the established underwriting guidelines.
- Review requests from agents for approval of situations that may fall outside the established underwriting guidelines.
- Review incoming policy change requests. 3.
- Make policy renewal decisions based on activity and information provided from claim adjusters.
- 5. Review and promptly respond to incoming emails/correspondence from agents and internal employees.
- Handle phone calls from agents and assistants. 6.
- Process daily, weekly and monthly underwriting reports. 7.
- Ability to make decisions, follow procedures, follow letter of authority and work within the published department service standards.
- 9. Provide input on products and procedures.
- 10. Assist with special projects as assigned.
- 11. Perform other duties as assigned.

## Qualifications:

- Associate degree or equivalent from two-year college or technical school; or two years related experience and/or training; or equivalent combination of education and experience.
- Excellent oral and written communication skills. 2.
- 3. Demonstrated analytical and problem solving skills.
- Self-motivated with ability to work independently and multi-task.
- Demonstrated proficient personal computer skills, with working 5. knowledge of Microsoft Suite.
- 6. Interest in pursuing additional education in the insurance industry.
- Bilingual abilities (Spanish, Hmong, etc.) a plus. 7.

How to Apply:

CONTACT MARK SCHUSTER, VP ORGANIZATIONAL DEVELOPMENT

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